

Pre-Surgery and Pre-Dental Information

Night Before:

- Do not give your pet food or water **after 10:00 pm.**

Day Of:

- Please have the patient here **between 8:00 and 8:30 a.m.** so that the pre-procedure exam and check-in with technician may be done.
- Most procedures are performed between 11:00 a.m. and 3:00 p.m. each day.
- Most common procedures (spay/neuter/dental) are day procedures where the pet will go home the same day that evening. Some procedures may require more recovery time in the hospital per the doctor's discretion.

Payment:

- Payment is due in full at time of procedure (when picking up).
- Payment arrangements are not allowed on elective procedures (spay/neuter/dental).
- **If a payment arrangement for a non-routine surgery is approved, ½ of total estimated cost must be paid before surgery is performed.**

Cancellation:

- Please give 24 hour notice for cancellation of all scheduled procedures.